

Guarantee certificate



5-year durability guarantee* on all FS Uno and FS Duo systems supplied by Schletter.

If any damage case occurs under normal stress within the guarantee period despite correct installation and handling, Schletter shall immediately replace the constructional component in question.

The guarantee is limited to replacement delivery and assembly of the defective components upon notification of the damage within the guarantee period. Possible legal warranty or liability claims shall remain unaffected.

The obligation to fulfil the guarantee shall not apply if the damage has arisen due to defective installation or handling of the system or due to exceptional stress (e.g. storm damage, consequence of instability of the sub-surface, particular chemical or biological effects), unless the damage has verifiably not been caused by the factors mentioned above but essentially due to a material or construction fault. With regard to installation and handling, the technical product descriptions and installation instructions regarding the respective products as supplied by us shall apply as well as the legal and generally-recognized standards and principles of building and construction work as well as, as appropriate on a priority basis, the plans, structural analyses and instructions created by us individually for the customer.

If a shorter durability of special components in general or for specific kinds of applications is explicitly stated, or if an exchange of certain components is scheduled within a shorter period of time within the framework of an individual planning created by us, the guarantee period shall be limited to this accordingly shorter time of durability or period of time.

No claims can be made by the customer if the damage is covered or usually can be covered by an insurance against storm and similar events (natural peril insurance).

This guarantee shall only cover claims made by our contractual partner who has to settle all guarantee claims with us. Assertion by third parties shall only be possible if Schletter agrees thereto.

Please also pay regard to our general terms and conditions.